



Urgent Care Services

Physicians Immediate Care

600 W Adams St
Chicago, IL 60661
(312) 506-0900

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

St. John Hospital & Medical Center Corp

3187 Solutions Ctr
Chicago, IL 60677
(313) 343-4000

Participates in: HMO, OAP,
OAPC, PPO

In Network

Maxim Healthcare Services, Inc

12559 Collection Center Dr
Chicago, IL 60693
(410) 910-1500

Participates in: HMO, OAP,
OAPC, PPO

In Network

Physicians Healthcare Network

16145 Collection Center Dr
Chicago, IL 60693
(810) 257-9953

Participates in: HMO, OAP,
OAPC, PPO

In Network

Concentra Urgent Care

1230 W Lake St
Chicago, IL 60607
(866) 944-6046

Participates in: OAP

In Network

Avecina Medical, PA

2517 Momentum Pl
Chicago, IL 60689

Participates in: HMO, OAP,
OAPC, PPO

In Network

Physicians Immediate Care

811 S State St #B
Chicago, IL 60605
(312) 566-9510

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

South Loop Urgent Care

1430 S Michigan Ave #C2
Chicago, IL 60605
(312) 663-3522

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Immediate MD LLC

2077 N Clybourn Ave
Chicago, IL 60614
(773) 886-1500

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Concentra Urgent Care

3145 Ashland Ave 110
Chicago, IL 60608
(866) 944-6046

Participates in: OAP

In Network

Concentra Urgent Care

1030 W Chicago Ave
Chicago, IL 60642
(866) 944-6046

Participates in: OAP

In Network

Medspring Urgent Care

2868 N Broadway St
Chicago, IL 60657
(773) 569-3525

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Physicians Immediate Care

4211 N Ciero Ave
Chicago, IL 60641
(773) 794-1000

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Physicians Immediate Care

5961 N Lincoln Ave #102
Chicago, IL 60659
(312) 702-3923

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Family Planning Management, Inc

5086 N Elston Ave
Chicago, IL 60630
(773) 725-0200

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Presence Ambulatory Services

420 William St Fl 1
River Forest, IL 60305
(708) 448-2300

Participates in: HMO, OAP,
OAPC, PPO

In Network

Presence Ambulatory Services

420 William St Fl 2
River Forest, IL 60305
(708) 763-4726

Participates in: HMO, OAP,
OAPC, PPO

In Network

Presence Ambulatory Services

7411 W Lake St
River Forest, IL 60305
(708) 763-2327

Participates in: HMO, OAP,
OAPC, PPO

In Network

Provider information was last updated on 01/15/2014

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Additional questions or problems with this transmission? Call us toll-free at 1-800-Cigna24 (1-800-244-6224).


**Resurrection Immediate
Care Elmwood Park**

7230 W N Ave
Chicago, IL 60607
(708) 453-3000
Participates in: HMO, OAP,
OAPC, PPO
In Network

**Resurrection Icc Elmwood
Park**

7230 W N Ave
Elmwood Park, IL 60707
(708) 453-3000
Participates in: OAP, OAPC,
PPO
In Network

**Presence Ambulatory
Services**

7230 W N Ave
Elmwood Park, IL 60707
(708) 453-3000
Participates in: HMO, OAP,
OAPC, PPO
In Network

**Resurrection Immediate
Care Norridge**

4900 N Cumberland Ave
Chicago, IL 60706
(708) 456-1600
Participates in: HMO, OAP,
OAPC, PPO
In Network

Evergreen Care Center

9760 S Kedzie Ave #3
Evergreen Park, IL 60805
(708) 423-6209
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Concentra Urgent Care

900 E 103rd St
Chicago, IL 60628
(866) 944-6046
Participates in: OAP
In Network

Concentra Urgent Care

8125 River Dr 102
Morton Grove, IL 60053
(866) 944-6046
Participates in: OAP
In Network

Concentra Urgent Care

10137 W Grand Ave
Franklin Park, IL 60131
(866) 944-6046
Participates in: OAP
In Network

**Resurrection Immediate
Care Park Ridge**

205 S Northwest Hwy
Park Ridge, IL 60068
(847) 292-5200
Participates in: HMO, OAP,
OAPC, PPO
In Network

Concentra Urgent Care

8755 S Harlem Ave
Bridgeview, IL 60455
(866) 944-6046
Participates in: OAP
In Network

Oak Lawn Endoscopy

9921 Southwest Hwy
Oak Lawn, IL 60453
(708) 425-2552
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Mohana Urgent Care, Ltd

3641 E 108th St
Chicago, IL 60617
(773) 731-5466
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Physicians Immediate Care

8965 W Golf Rd
Niles, IL 60714
(847) 299-0009
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

**Resurrection Immediate
Care Des Plaines**

150 N River Rd #110
Des Plaines, IL 60016
(847) 813-3510
Participates in: HMO, OAP,
OAPC, PPO
In Network

Concentra Urgent Care

545 Plainfield Rd Ste B
Willowbrook, IL 60527
(866) 944-6046
Participates in: OAP
In Network

Concentra Urgent Care

1830 Jarvis Ave
Elk Grove Village, IL 60007
(866) 944-6046
Participates in: OAP
In Network

**Family Medicine
Specialists of Mount
Prospect, Inc**

930 Mount Prospect Plz
Mount Prospect, IL 60056
(847) 797-1962
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Concentra Urgent Care

7421 S Cass Ave
Darien, IL 60561
(866) 944-6046
Participates in: OAP
In Network

Concentra Urgent Care

6423 Columbia Ave
Hammond, IN 46320
(866) 944-6046
Participates in: OAP
In Network

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**Concentra Urgent Care**

211 E Army Trail Rd
Bloomington, IL 60108
(866) 944-6046

Participates in: OAP

In Network

Physicians Prompt Care Center

9352 W 159th St
Orland Park, IL 60462
(708) 478-2500

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Physicians Immediate Care

9570 W 159th St #A
Orland Park, IL 60467
(708) 675-7070

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Concentra Urgent Care

544 W Dundee Rd
Wheeling, IL 60090
(866) 944-6046

Participates in: OAP

In Network

Physicians Prompt Care Center

18210 La Grange Rd #110
Tinley Park, IL 60487
(708) 478-2500

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Physicians Immediate Care

335 E Army Trail Rd
Glendale Heights, IL 60139
(630) 735-1400

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Danada Convenient Care

7 Blanchard Cir #102
Wheaton, IL 60189
(630) 682-0500

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO

In Network

Cardiology**St. John Hospital & Medical Center Corp**

3187 Solutions Ctr
Chicago, IL 60677
(313) 343-4000

Participates in: HMO, OAP,
OAPC, PPO

In Network

Pain Management Services**St. John Hospital & Medical Center Corp**

3187 Solutions Ctr
Chicago, IL 60677
(313) 343-4000

Participates in: HMO, OAP,
OAPC, PPO

In Network

Durable Medical Equipment / Supplies /**Maxim Healthcare Services, Inc**

12559 Collection Center Dr
Chicago, IL 60693
(410) 910-1500

Participates in: HMO, OAP,
OAPC, PPO

In Network

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Home Health Services

Maxim Healthcare Services, Inc

12559 Collection Center Dr
Chicago, IL 60693
(410) 910-1500

Participates in: HMO, OAP, OAPC, PPO

In Network

Home Infusion Services

Maxim Healthcare Services, Inc

12559 Collection Center Dr
Chicago, IL 60693
(410) 910-1500

Participates in: HMO, OAP, OAPC, PPO

In Network

Outpatient Surgery Services

Family Planning Management, Inc

5086 N Elston Ave
Chicago, IL 60630
(773) 725-0200

Participates in: HMO, LocalPlus, OAP, OAPC, PPO

In Network

Oak Lawn Endoscopy

9921 Southwest Hwy
Oak Lawn, IL 60453
(708) 425-2552

Participates in: HMO, LocalPlus, OAP, OAPC, PPO

In Network

Reproductive Health Services

Family Planning Management, Inc

5086 N Elston Ave
Chicago, IL 60630
(773) 725-0200

Participates in: HMO, LocalPlus, OAP, OAPC, PPO

In Network

Radiology and Imaging Services

Presence Ambulatory Services

420 William St Fl 1
River Forest, IL 60305
(708) 448-2300

Participates in: HMO, OAP, OAPC, PPO

In Network

Presence Ambulatory Services

420 William St Fl 2
River Forest, IL 60305
(708) 763-4726

Participates in: HMO, OAP, OAPC, PPO

In Network

Presence Ambulatory Services

7411 W Lake St
River Forest, IL 60305
(708) 763-2327

Participates in: HMO, OAP, OAPC, PPO

In Network

Presence Ambulatory Services

7230 W N Ave
Elmwood Park, IL 60707
(708) 453-3000

Participates in: HMO, OAP, OAPC, PPO

In Network

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A Business of Caring

We're CIGNA HealthCare. It's our job to work with you to help care for your family's health.

We have the capabilities to do that job well.

CIGNA HealthCare is one of the largest, most stable health care organizations in the United States. More than 13 million people are already receiving their health care coverage through CIGNA HealthCare plans across the U.S.

T*his Guide provides a directory of doctors and other health care providers in this area who participate in the CIGNA HealthCare Open Access Plus plan.*

For more information about participating providers, visit our web site at www.cigna.com to view our online provider directory.

CIGNA HealthCare is a business of caring. That means we are committed to provide you with:

Access to quality health care at a cost you can afford.

Programs to help you keep healthy.

Protection against the unforeseen – to make sure that illness won't wreck your financial security.

Doctors who can explain, simply, what you want to know about your health.

Doctors whose offices are convenient to you.

The right to choose your doctor – and the same for each member of your family.

Coverage when you're away from home.

Provider Compensation

CIGNA HealthCare is committed to keeping you informed about matters related to your health care plan. For that reason, we offer the following description of the way that CIGNA HealthCare compensates health care providers (physicians, hospitals and other health care practitioners and facilities) that participate in our managed care networks.

CIGNA HealthCare compensates health care providers in ways that are intended to emphasize preventive care, promote quality care and ensure the appropriate and cost-effective use of covered medical services and supplies. CIGNA HealthCare reinforces this philosophy through utilization management decisions made by its medical directors and Health Services staff. CIGNA HealthCare employees are encouraged to promote appropriate utilization of covered health care services and to discourage underutilization.

The same criteria apply for physicians eligible to receive additional payments based on their performance. Physician compensation and incentives encourage the provision of medically necessary care. CIGNA HealthCare considers the physician's quality of care, quality of service and appropriate use of medical services prior to awarding any bonuses and incentives.

The methods by which participating health care providers agree to be compensated are described generally here. The amount and type of compensation a health care provider agrees to accept may vary depending upon the type of plan. For example, a hospital may agree to accept less for services provided to patients enrolled in an HMO plan than to patients enrolled in other types of plans. In addition, CIGNA HealthCare may attempt in various ways to promote the use of those participating providers that are the most cost-effective, while assuring quality and access to covered services and supplies.

DISCOUNTED FEE FOR SERVICE:

Payment for services is based on an agreed-upon discounted amount from the health care provider's bill.

CAPITATION:

By mutual agreement, network physicians, provider groups or physician/hospital organizations (PHOs) are paid a fixed amount (capitation) at regular intervals for each member assigned to the physician, group or PHO, whether or not services are provided. This payment covers physician and/or, where applicable, hospital or other services covered under the benefits plan. Medical groups and PHOs may in turn compensate providers using a variety of methods.

Capitation offers health care providers a predictable income, encourages physicians to keep people well through preventive care, eliminates the financial incentive to provide services that will not benefit the patient and reduces paperwork.

Providers paid on a capitation basis may participate in a risk-sharing arrangement with CIGNA HealthCare; they agree on a target amount for the cost of certain services and share all or some of the amount by which costs are over or under the target. Provider services are monitored using criteria that may include accessibility, quality of care, member satisfaction and appropriate and cost-effective use of medical services and supplies.

CIGNA HealthCare may also work with third parties that administer payments to participating providers. Under these arrangements, CIGNA HealthCare pays the third party a fixed monthly amount for these services. Providers are compensated by the third party for services provided to CIGNA HealthCare plan members from the fixed amount. Compensation arrangements vary but generally depend on overall utilization.

SALARY:

Physicians and other providers who are employed to work in a CIGNA HealthCare staff-model medical facility are paid a salary. The salary is decided in advance each year and is guaranteed regardless of the services provided. Physicians are eligible for a bonus at the end of the year based on performance, which is evaluated using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies.

BONUSES AND INCENTIVES:

Some providers may receive additional payments based on their performance, which is measured using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies. Providers may also receive financial and/or nonfinancial incentives that promote utilization of cost-effective participating providers (such as hospitals, labs, specialists and vendors) and covered drugs and supplies.

PER DIEM:

A specific amount is paid to a hospital per day for all health care received. The payment may vary by type of service and length of stay.

CASE RATE:

A specific amount is paid for all health care received in the hospital for a given hospital stay (such as for a normal maternity delivery).

If you would like to find out which compensation method applies to services you receive from a provider, just ask the provider's administrative staff. CIGNA HealthCare Member Services is available to help with general questions at the toll-free telephone number on your CIGNA HealthCare ID card.

CIGNA LIFESOURCE Transplant Networksm

CIGNA HealthCare is committed to providing access to quality health care through today's innovative and technologically advanced medical options. As a CIGNA HealthCare member, you'll have access to the CIGNA LIFESOURCE Transplant Networksm, a network of participating organ and tissue transplant centers. Developed by a team of CIGNA HealthCare clinical professionals, the CIGNA LIFESOURCE Transplant Networksm includes respected hospitals and medical centers throughout the United States.

As part of the credentialing program, each transplant facility is evaluated for favorable rates of patient outcomes, as well as waiting periods, housing arrangements, and "patient friendly" environments, before it is included in the CIGNA LIFESOURCE Transplant Networksm.

CIGNA LIFESOURCE participants are managed by the Comprehensive Transplant Case Management Unit. This unit consists of Registered Nurses with clinical experience in transplant, hematology/oncology, home health care, dialysis, critical care and/or community care. They are specially trained to manage complex transplant cases.

Benefits from the Comprehensive Transplant Case Management Unit include:

- Clinical partnership with providers
- Consistency in service and benefit administration
- Dedicated resources for complex areas of medicine
- Advocacy
- Administrative efficiency

In some instances a travel allowance is offered as a feature of the program. Please be aware that most of these expenses are usually considered taxable income.

As a CIGNA HealthCare member, you can have access to these services when they are coordinated through your physician and your CIGNA HealthCare plan Medical Director.

**Respected
hospitals and
medical
centers
throughout
the United
States.**

All Children's Hospital
801 6th St S
St. Petersburg, FL 33701

**Barnes Jewish Hospital/
Washington University
& St. Louis Children's
Hospital**
One Barnes Hospital Plz
St. Louis, MO 63110

**California Pacific Medical
Center**
2333 Buchanan St
San Francisco, CA 94115

Cedars-Sinai Medical Center
8700 Beverly Blvd
Los Angeles, CA 90048

**Children's Hospital Medical
Center**
3333 Burnett Ave
Cincinnati, OH 45229

**Children's Hospital of
Denver**
1056 E 19th Ave
Denver, CO 80218

**Children's Memorial
Hospital**
2300 Childrens Plz
Chicago, IL 60614

**City of Hope National
Medical Center**
1500 E Duarte Rd
Duarte, CA 91010

Cleveland Clinic Foundation
9500 Euclid Ave
Cleveland, OH 44195

**Duke University Medical
Center**
Erwin Rd
Durham, NC 27710

Florida Hospital
601 E Rollins St
Orlando, FL 32803

**Froedtert Memorial
Lutheran Hospital**
9200 W Wisconsin Ave
Milwaukee, WI 53226

**H. Lee Moffitt Cancer
Center**
12902 Magnolia Dr
Tampa, FL 33612

**Hackensack University
Medical Center**
30 Prospect Ave
Hackensack, NJ 07601

**Jackson Memorial
Hospital/University of
Miami**
1611 NW 12th Ave
Miami, FL 33136

Jewish Hospital
217 E Chestnut St
Louisville, KY 40202

**Johns Hopkins Health
System**
600 N Wolfe St
Baltimore, MD 21287

Lahey Clinic Medical Center
41 Mall Rd
Burlington, MA 01805

**Loma Linda University
Medical Center**
11234 Anderson St
Loma Linda, CA 92354

**Lucile Packard Children's
Hospital**
725 Welch Rd
Palo Alto, CA 94304

**M. D. Anderson Cancer
Center**
1515 Holcombe Blvd
Houston, TX 77030

Medical City Dallas Hospital
7777 Forest Ln
Dallas, TX 75230

Medical College of Virginia
401 N 12th St
Richmond, VA 23298

**Medical University of South
Carolina**
171 Ashley Ave
Charleston, SC 29425

Memorial Hermann Hospital
6411 Fannin St
Houston, TX 77030

Mt. Sinai Medical Center
One Gustave L. Levy Place
New York, NY 10029

Nebraska Health System
Nebraska Medical Center Dr
Omaha, NE 68198

New England Medical Center
750 Washington St
Boston, MA 02111

**Northside Hospital/The
Blood and Marrow
Transplant Group of
Georgia**
960 Johnson Ferry Rd
Atlanta, GA 30342

**Presbyterian St. Luke's
Medical Center**
1719 E 19th Ave
Denver, CO 80218

Scripps Green Hospital
4275 Campus Point Ct
San Diego, CA 92121

Sharp Memorial Hospital
7901 Frost St
San Diego, CA 92123

**St. Jude Children's Research
Hospital**
332 N Lauderdale St
Memphis, TN 38105

**Stanford University Medical
Center**
300 Pasteur Dr
Stanford, CA 94305

Tampa General Hospital
Davis Islands
Tampa, FL 33655

**Temple University Health
System**
3401 N Broad St
Philadelphia, PA 19140

**Thomas Jefferson University
Hospital**
111 S 11th St
Philadelphia, PA 19107

UCLA Medical Center
10833 Leconte Ave
Los Angeles, CA 90095

UCFS Medical Center
505 Parnassus Ave
San Francisco, CA 94143

**University Hospitals of
Cleveland**
11100 Euclid Ave
Cleveland, OH 44106

University Medical Center
1501 N Campbell Ave
Tucson, AZ 85724

**University of Alabama at
Birmingham**
1825 University Blvd
Birmingham, AL 35294

**University of California
Davis**
2315 Stockton Blvd
Sacramento, CA 95817

**University of Chicago
Medical Center and
Wyer Children's
Hospital**
5841 S Maryland Ave MC5026
Chicago, IL 60637

University of Colorado
4200 E 9th Ave
Denver, CO 80262

**University of Massachusetts
Medical Center**
55 Lake Ave N
Worcester, MA 01655

**University of North Carolina
Medical Center**
101 Manning Dr
Chapel Hill, NC 27514

**University of Pennsylvania
Health System**
3400 Spruce St
Philadelphia, PA 19140

University of Virginia
Lee St
Charlottesville, VA 22908

**University Physicians, Inc.
(University of Maryland)**
22 S Greene St
Baltimore, MD 21201

USC University Hospital
1500 San Pablo St
Los Angeles, CA 90033

Vanderbilt University
1211 22nd Ave S
Nashville, TN 37232



Convenience Care

Minuteclinic

137 S State St
Chicago, IL 60603

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

151 N State St
Chicago, IL 60601
(855) 925-4733
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

79 W Monroe St
Chicago, IL 60603

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Target Clinic Medical Associates Illinois

1154 S Clark St
Chicago, IL 60605
(312) 212-6300
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Target Clinic Medical Associates Illinois

1200 N Larrabee St
Chicago, IL 60610
(877) 798-2743
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Minuteclinic

1165 N Clark St
Chicago, IL 60610

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

1601 N Wells St
Chicago, IL 60614

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

2817 N Clark St
Chicago, IL 60657

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Minuteclinic

2828 N Clark St
Chicago, IL 60657
(866) 389-2727
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

3401 W Roosevelt Rd
Chicago, IL 60624
(855) 925-4733
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Target Clinic Medical Associates Illinois

2656 N Elston Ave
Chicago, IL 60647
(773) 252-1994
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Resurrection Express Care

2940 N Ashland Ave
Chicago, IL 60657
(773) 525-4440
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Minuteclinic

3637 N Southport Ave
Chicago, IL 60613

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Minuteclinic

4051 N Lincoln Ave
Chicago, IL 60618

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Minuteclinic

1228 E 53rd St
Chicago, IL 60615
(866) 389-2727
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

5600 W Fullerton Ave
Chicago, IL 60639

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

5625 N Ridge Ave
Chicago, IL 60660

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Healthcare Clinic

811 Madison St
Oak Park, IL 60302

Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

Target Clinic Medical Associates Illinois

2112 W Peterson Ave
Chicago, IL 60659
(773) 761-3001
Participates in: HMO,
LocalPlus, OAP, OAPC, PPO
In Network

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Additional questions or problems with this transmission? Call us toll-free at 1-800-Cigna24 (1-800-244-6224).



Minuteclinic 6150 N Broadway St Chicago, IL 60660 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 7510 N Western Ave Chicago, IL 60645 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 1633 W 95th St Chicago, IL 60643 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 3333 Central St Evanston, IL 60201 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Healthcare Clinic 7251 Lake St River Forest, IL 60305 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Target Clinic Medical Associates Illinois 2209 Howard St Evanston, IL 60202 (847) 733-1144 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 9139 Broadway Ave Brookfield, IL 60513 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 9301 Waukegan Rd Morton Grove, IL 60053 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Healthcare Clinic 6800 Ogden Ave Berwyn, IL 60402 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 4101 1st Ave Lyons, IL 60534 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 4740 W 95th St Oak Lawn, IL 60453 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 6748 W 111th St Worth, IL 60482 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Healthcare Clinic 11 E 75th St Chicago, IL 60619 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Target Clinic Medical Associates Illinois 800 Broadview Village Sq Broadview, IL 60155 (708) 731-5556 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 800 Devon Ave Park Ridge, IL 60068 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 110 W N Ave Elmhurst, IL 60126 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Minuteclinic 4801 N Central Ave Chicago, IL 60630 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network		Minuteclinic 3951 W 103rd St Chicago, IL 60655 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 1825 Willow Rd Northfield, IL 60093 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network

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Healthcare Clinic 200 E Roosevelt Rd Villa Park, IL 60181 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 522 Torrence Ave Calumet City, IL 60409 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 1539 Clavey Rd Highland Park, IL 60035 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 655 Elm Pl Highland Park, IL 60035 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Minuteclinic 936 Willow Rd Northbrook, IL 60062 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 1701 E Kensington Rd Mount Prospect, IL 60056 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 3 E Golf Rd Arlington Heights, IL 60005 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 9551 171st St Tinley Park, IL 60477 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Healthcare Clinic 1 E Ogden Ave Westmont, IL 60559 (855) 925-4733 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 1000 Ogden Ave Downers Grove, IL 60515 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 324 Roosevelt Rd Glen Ellyn, IL 60137 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 540 N Schmale Rd Carol Stream, IL 60188 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network
Target Clinic Medical Associates Illinois 7601 Kingery Hwy Willowbrook, IL 60527 (630) 321-2080 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 930 Elk Grove Town Center Elk Grove Village, IL 60007 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 10 N Milwaukee Ave Wheeling, IL 60090 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	
Minuteclinic 14701 S Pulaski Rd Midlothian, IL 60445 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Healthcare Clinic 14680 S La Grange Rd Orland Park, IL 60462 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	Minuteclinic 8645 Woodward Ave Woodridge, IL 60517 Participates in: HMO, LocalPlus, OAP, OAPC, PPO In Network	

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A Business of Caring

We're CIGNA HealthCare. It's our job to work with you to help care for your family's health.

We have the capabilities to do that job well.

CIGNA HealthCare is one of the largest, most stable health care organizations in the United States. More than 13 million people are already receiving their health care coverage through CIGNA HealthCare plans across the U.S.

T*his Guide provides a directory of doctors and other health care providers in this area who participate in the CIGNA HealthCare Open Access Plus plan.*

For more information about participating providers, visit our web site at www.cigna.com to view our online provider directory.

CIGNA HealthCare is a business of caring. That means we are committed to provide you with:

Access to quality health care at a cost you can afford.

Programs to help you keep healthy.

Protection against the unforeseen – to make sure that illness won't wreck your financial security.

Doctors who can explain, simply, what you want to know about your health.

Doctors whose offices are convenient to you.

The right to choose your doctor – and the same for each member of your family.

Coverage when you're away from home.

Provider Compensation

CIGNA HealthCare is committed to keeping you informed about matters related to your health care plan. For that reason, we offer the following description of the way that CIGNA HealthCare compensates health care providers (physicians, hospitals and other health care practitioners and facilities) that participate in our managed care networks.

CIGNA HealthCare compensates health care providers in ways that are intended to emphasize preventive care, promote quality care and ensure the appropriate and cost-effective use of covered medical services and supplies. CIGNA HealthCare reinforces this philosophy through utilization management decisions made by its medical directors and Health Services staff. CIGNA HealthCare employees are encouraged to promote appropriate utilization of covered health care services and to discourage underutilization.

The same criteria apply for physicians eligible to receive additional payments based on their performance. Physician compensation and incentives encourage the provision of medically necessary care. CIGNA HealthCare considers the physician's quality of care, quality of service and appropriate use of medical services prior to awarding any bonuses and incentives.

The methods by which participating health care providers agree to be compensated are described generally here. The amount and type of compensation a health care provider agrees to accept may vary depending upon the type of plan. For example, a hospital may agree to accept less for services provided to patients enrolled in an HMO plan than to patients enrolled in other types of plans. In addition, CIGNA HealthCare may attempt in various ways to promote the use of those participating providers that are the most cost-effective, while assuring quality and access to covered services and supplies.

DISCOUNTED FEE FOR SERVICE:

Payment for services is based on an agreed-upon discounted amount from the health care provider's bill.

CAPITATION:

By mutual agreement, network physicians, provider groups or physician/hospital organizations (PHOs) are paid a fixed amount (capitation) at regular intervals for each member assigned to the physician, group or PHO, whether or not services are provided. This payment covers physician and/or, where applicable, hospital or other services covered under the benefits plan. Medical groups and PHOs may in turn compensate providers using a variety of methods.

Capitation offers health care providers a predictable income, encourages physicians to keep people well through preventive care, eliminates the financial incentive to provide services that will not benefit the patient and reduces paperwork.

Providers paid on a capitation basis may participate in a risk-sharing arrangement with CIGNA HealthCare; they agree on a target amount for the cost of certain services and share all or some of the amount by which costs are over or under the target. Provider services are monitored using criteria that may include accessibility, quality of care, member satisfaction and appropriate and cost-effective use of medical services and supplies.

CIGNA HealthCare may also work with third parties that administer payments to participating providers. Under these arrangements, CIGNA HealthCare pays the third party a fixed monthly amount for these services. Providers are compensated by the third party for services provided to CIGNA HealthCare plan members from the fixed amount. Compensation arrangements vary but generally depend on overall utilization.

SALARY:

Physicians and other providers who are employed to work in a CIGNA HealthCare staff-model medical facility are paid a salary. The salary is decided in advance each year and is guaranteed regardless of the services provided. Physicians are eligible for a bonus at the end of the year based on performance, which is evaluated using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies.

BONUSES AND INCENTIVES:

Some providers may receive additional payments based on their performance, which is measured using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies. Providers may also receive financial and/or nonfinancial incentives that promote utilization of cost-effective participating providers (such as hospitals, labs, specialists and vendors) and covered drugs and supplies.

PER DIEM:

A specific amount is paid to a hospital per day for all health care received. The payment may vary by type of service and length of stay.

CASE RATE:

A specific amount is paid for all health care received in the hospital for a given hospital stay (such as for a normal maternity delivery).

If you would like to find out which compensation method applies to services you receive from a provider, just ask the provider's administrative staff. CIGNA HealthCare Member Services is available to help with general questions at the toll-free telephone number on your CIGNA HealthCare ID card.

CIGNA LIFESOURCE **Transplant Networksm**

CIGNA HealthCare is committed to providing access to quality health care through today's innovative and technologically advanced medical options. As a CIGNA HealthCare member, you'll have access to the CIGNA LIFESOURCE Transplant Networksm, a network of participating organ and tissue transplant centers. Developed by a team of CIGNA HealthCare clinical professionals, the CIGNA LIFESOURCE Transplant Networksm includes respected hospitals and medical centers throughout the United States.

As part of the credentialing program, each transplant facility is evaluated for favorable rates of patient outcomes, as well as waiting periods, housing arrangements, and "patient friendly" environments, before it is included in the CIGNA LIFESOURCE Transplant Networksm.

CIGNA LIFESOURCE participants are managed by the Comprehensive Transplant Case Management Unit. This unit consists of Registered Nurses with clinical experience in transplant, hematology/oncology, home health care, dialysis, critical care and/or community care. They are specially trained to manage complex transplant cases.

Benefits from the Comprehensive Transplant Case Management Unit include:

- Clinical partnership with providers
- Consistency in service and benefit administration
- Dedicated resources for complex areas of medicine
- Advocacy
- Administrative efficiency

In some instances a travel allowance is offered as a feature of the program. Please be aware that most of these expenses are usually considered taxable income.

As a CIGNA HealthCare member, you can have access to these services when they are coordinated through your physician and your CIGNA HealthCare plan Medical Director.

**Respected
hospitals and
medical
centers
throughout
the United
States.**

All Children's Hospital
801 6th St S
St. Petersburg, FL 33701

**Barnes Jewish Hospital/
Washington University
& St. Louis Children's
Hospital**

One Barnes Hospital Plz
St. Louis, MO 63110

**California Pacific Medical
Center**

2333 Buchanan St
San Francisco, CA 94115

Cedars-Sinai Medical Center

8700 Beverly Blvd
Los Angeles, CA 90048

**Children's Hospital Medical
Center**

3333 Burnett Ave
Cincinnati, OH 45229

**Children's Hospital of
Denver**

1056 E 19th Ave
Denver, CO 80218

**Children's Memorial
Hospital**

2300 Childrens Plz
Chicago, IL 60614

**City of Hope National
Medical Center**

1500 E Duarte Rd
Duarte, CA 91010

Cleveland Clinic Foundation

9500 Euclid Ave
Cleveland, OH 44195

**Duke University Medical
Center**

Erwin Rd
Durham, NC 27710

Florida Hospital

601 E Rollins St
Orlando, FL 32803

**Froedtert Memorial
Lutheran Hospital**

9200 W Wisconsin Ave
Milwaukee, WI 53226

**H. Lee Moffitt Cancer
Center**

12902 Magnolia Dr
Tampa, FL 33612

**Hackensack University
Medical Center**

30 Prospect Ave
Hackensack, NJ 07601

**Jackson Memorial
Hospital/University of
Miami**

1611 NW 12th Ave
Miami, FL 33136

Jewish Hospital

217 E Chestnut St
Louisville, KY 40202

**Johns Hopkins Health
System**

600 N Wolfe St
Baltimore, MD 21287

Lahey Clinic Medical Center

41 Mall Rd
Burlington, MA 01805

**Loma Linda University
Medical Center**

11234 Anderson St
Loma Linda, CA 92354

**Lucile Packard Children's
Hospital**

725 Welch Rd
Palo Alto, CA 94304

**M. D. Anderson Cancer
Center**

1515 Holcombe Blvd
Houston, TX 77030

Medical City Dallas Hospital

7777 Forest Ln
Dallas, TX 75230

Medical College of Virginia

401 N 12th St
Richmond, VA 23298

**Medical University of South
Carolina**

171 Ashley Ave
Charleston, SC 29425

Memorial Hermann Hospital

6411 Fannin St
Houston, TX 77030

Mt. Sinai Medical Center

One Gustave L. Levy Place
New York, NY 10029

Nebraska Health System

Nebraska Medical Center Dr
Omaha, NE 68198

New England Medical Center

750 Washington St
Boston, MA 02111

**Northside Hospital/The
Blood and Marrow
Transplant Group of
Georgia**

960 Johnson Ferry Rd
Atlanta, GA 30342

**Presbyterian St. Luke's
Medical Center**

1719 E 19th Ave
Denver, CO 80218

Scripps Green Hospital

4275 Campus Point Ct
San Diego, CA 92121

Sharp Memorial Hospital

7901 Frost St
San Diego, CA 92123

**St. Jude Children's Research
Hospital**

332 N Lauderdale St
Memphis, TN 38105

**Stanford University Medical
Center**

300 Pasteur Dr
Stanford, CA 94305

Tampa General Hospital

Davis Islands
Tampa, FL 33655

**Temple University Health
System**

3401 N Broad St
Philadelphia, PA 19140

**Thomas Jefferson University
Hospital**

111 S 11th St
Philadelphia, PA 19107

UCLA Medical Center

10833 Leconte Ave
Los Angeles, CA 90095

UCFS Medical Center

505 Parnassus Ave
San Francisco, CA 94143

**University Hospitals of
Cleveland**

11100 Euclid Ave
Cleveland, OH 44106

University Medical Center

1501 N Campbell Ave
Tucson, AZ 85724

**University of Alabama at
Birmingham**

1825 University Blvd
Birmingham, AL 35294

**University of California
Davis**

2315 Stockton Blvd
Sacramento, CA 95817

**University of Chicago
Medical Center and
Wyer Children's
Hospital**

5841 S Maryland Ave MC5026
Chicago, IL 60637

University of Colorado

4200 E 9th Ave
Denver, CO 80262

**University of Massachusetts
Medical Center**

55 Lake Ave N
Worcester, MA 01655

**University of North Carolina
Medical Center**

101 Manning Dr
Chapel Hill, NC 27514

**University of Pennsylvania
Health System**

3400 Spruce St
Philadelphia, PA 19140

University of Virginia

Lee St
Charlottesville, VA 22908

**University Physicians, Inc.
(University of Maryland)**

22 S Greene St
Baltimore, MD 21201

USC University Hospital

1500 San Pablo St
Los Angeles, CA 90033

Vanderbilt University

1211 22nd Ave S
Nashville, TN 37232